

Disabled Friendly Inns and Restaurants – Questionnaire

BRILLE TRANSCRIPTION UK

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Dear Sir/Madam

Is your Inn/Restaurant disabled friendly?

In an effort to find the UK's disabled friendly inns & restaurants and in line with current disability legislation, we here at Braille Transcription UK are conducting a nationwide survey in which you are cordially invited to take part.

Our findings will be presented in a special directory, (due out Summer 2004), which will be made available to the public in large print, Braille, audio tape and on line.

Said Philip Anderson, partner, Braille Transcription UK: "I believe this is a marvellous business opportunity for the inn and restaurant industry. Not only will it enhance their profile, but it will be another stepping stone for promoting open access and integration. Our aim is to encourage more disabled people to frequent mainstream inns and restaurants. In other words, we want to promote integration in a positive way with you as the driving force behind this whole operation."

The attached questionnaire has been designed with busy managers in mind and will therefore only take a moment or two to complete. A stamped, self-addressed envelope is also enclosed for the safe return of your answers. Closing date is 30 November 2003.

Every completed questionnaire returned to us will be automatically entered into our free prize draw worth £300 in transcription services. The winner will be announced In January 2004.

In addition, even if you are not the winner, you can still expect to make great savings on orders placed as we are discounting all our services by 10 & 20 percent – and in certain cases, 35 percent.

Furthermore, inns and restaurants who take part in our survey will receive a *complimentary* copy of the directory which will be sent directly to the individual chains head office.

If, at the end of the day, you see an increase in visitors, then it will have all been worth the effort.

Meanwhile, we look forward to hearing from you, and, on behalf of everybody here at *Braille Transcription UK*, may I take this opportunity to thank you for your generous time and attention.

Yours faithfully

C.J. Anderson (Mrs.)

Disabled Friendly Inns and Restaurants – Questionnaire



Section 1) Your Company Details

Part A)

Name of inn/restaurant _____

Address (HQ only) _____

Postcode _____

Telephone Number _____

Fax Number _____

Text phone _____

Email _____

Part B) Additional Information & AA Rating

Do you have a disability policy? Yes/no

If "yes", briefly state its aims and objectives.

Is your inn/restaurant:

- Privately owned
- Leased
- Part of a chain (*if part of a chain, please state the total number of inns/restaurants within the chain and their location or enclose supporting documentation*)
- 1 star rating
- 2 star rating
- 3 star rating
- 4 star rating
- 5 star rating

Disabled Friendly Inns and Restaurants – Questionnaire

Section 2) Facilities

Part A) Entrances

Please tick the following that apply to your inn/restaurant and state what percentage of occupied premises they apply.

- Steps to main outside entrance
- Ramp to main outside entrance
- On the level
- Separate main outside entrance for wheelchairs
- Stairs only to upper floors
- Lift & stairs to upper floors
- Automatic main entrance doors only
- Swing doors only
- Revolving doors only
- Standard interior doors
- Extra wide interior doors
- Fire exits (please state the exact number and location)
- Large print signs on all doors
- Braille signs on all doors
- Braille numbers only
- Talking lift
- Chair lifts
- Other (please state)
- Key assisted locks
- Card assisted locks
- Other (please state) _____

Part B) Bathroom & Toilet Facilities

Please tick the following that apply to your inn/restaurant and state what percentage of occupied premises they apply.

We have:

- Public toilets on all floors
- Public toilets on ground floor only
- Public toilets on upper floors only (please state exact location)
- En suite facilities in all bedrooms
- En suite facilities in selected rooms only (please state exact location)
- Specially adapted toilets on all floors & in all bedrooms
- Adapted toilets on ground floor only
- Adapted toilets in bedrooms with en suite facilities only
- In other areas (please state exact location)
- Showers & baths in all en suite bedrooms
- Showers only
- Baths only

Disabled Friendly Inns and Restaurants – Questionnaire

Showers & baths in other areas (please state exact location) _____

-
- Emergency cords in all toilets & bathrooms
 - Emergency cords in toilets only
 - Emergency cords in bathrooms only
 - No emergency cords
 - Wall-mounted light switches in all toilets & bathrooms
 - Wall-mounted light switches in toilets only
 - Wall-mounted light switches in bathroom only
 - Light pull cords in all toilets & bathrooms
 - Light pull cords in toilets only
 - Light pull cords in bathrooms only
 - In other public places (please state) _____

Part C) Accessible Literature

Please tick the following that apply to your inn/restaurant and state what percentage of occupied premises they apply.

We provide:

- Braille menus
 - Large print menus
 - Braille inn/restaurant itinerary
 - Large print inn/restaurant itinerary
 - Other inn/restaurant literature (please state exact formats) _____
-

Part D) Colour Schemes & Lighting

Please tick the following that apply to your inn/restaurant and state what percentage of occupied premises they apply.

A) Colour Schemes

Briefly state your colour schemes for the following:

- Entrance hall/reception
- Restaurants/public bars
- Corridors
- Bedrooms
- Bathrooms/toilets
- Main interior doors

Disabled Friendly Inns and Restaurants – Questionnaire

B) Lighting

We have:

- Strip lighting in all rooms and corridors
 - Strip lighting in rooms only
 - Strip lighting in corridors only
 - Standard light bulbs in all corridors & rooms
 - Standard light bulbs in rooms only
 - Standard light bulbs in corridors only
 - Wall lights in all rooms
 - Wall lights in selected rooms (please state)
 - Dim/atmospheric/recessed lighting (please indicate location)
 - Other types of lighting (please state) _____
-

Part E) Courtesy Services

We provide:

- Door to table assistance in our restaurant
- Table service
- Facilities for guide dogs and other assistive animals. EG. Water/feeding
- Bowls
- General assistance in and around the building
- Room service
- Other (please state) _____
-

Part F) Parking

Please tick the following that apply to your inn/restaurant and state what percentage of occupied premises they apply.

- A) We have our own car park 'yes/no'
- B) Our car park holds... parking spaces
- C) We have disabled parking places 'yes/no'
(please state total number of places) _____
- D) Disabled parking places are close/far from building (please specify overall distance)
- E) We do not have any disabled parking places.
- F) Other parking services (please state)

Disabled Friendly Inns and Restaurants – Questionnaire

Section 3) Supporting Statement

Please use this space to provide a paragraph or two on how you feel you best serve the needs of your disabled visitors and what additional provisions you make for them.

Section 4) Any other comments

Please use this space to include a further comment or two about your inn's/restaurant's future plans in relation to disabled services. Feel free to use a separate sheet if necessary.

Disabled Friendly Inns and Restaurants – Questionnaire

Section 5) Conclusion

Thank you for completing this questionnaire. Remember to check through all of the sections in case you might have missed out any vital answers.

Please return this questionnaire to us in the stamped-addressed envelope provided.

Closing date for questionnaires is 30TH November 2003.

Signed:

Date:

NB. This questionnaire is also available in large print, Braille, on computer disk and audio tape. You may also download it from our website:

www.brailletranscriptionuk.com

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